

PARTNER AWARDS 2020

Other

20-003172 - Brazil - Gazin improves IT environment security with Solo Network's services

Nomination Contents

Gazin improves IT environment security with Solo Network's services

Highlights

- Complete Gazin's environment diagnosis
- A leap in the environment adequacy to data protection laws (LGPD and GDPR).
- Migration of 1800 users accounts
- Software compliance

The client

Founded in 1966, Gazin is one of the biggest companies in Brazil, which operates in several business fronts, such as: retail, wholesale, industry, consortium, credit, travel agency, among others. With 288 retail branches in 10 states and more than 8 thousand employees in the group, in 2019 Gazin reached the position of the biggest retail company in Brasil.

Since its foundation almost 45 years ago, Gazin's goal has been to provide its customers with high-end products and service excellence.

Based on these concepts, the company has worked hard to establish new sales channels. A shift to online sales format through the company's website has brought great changes to Gazin's structure and focus and has been hugely successful.

Website - www.gazin.com.br

Understanding client needs

In response to the increasing number and sophistication of cybernetic threats, Gazin named Solo Network to perform a study in order to mitigate the risks and detect possible improvements on its IT environment.

The Solution

As the project started, the strategy adopted by Solo Network's technical team was to execute a Cybersecurity Assessment to map Gazin's environment. Initially, the project focused on 5 pillars that are considered strategic to the company – management, employees, commercial practices, technology and data safety.

Some of the main topics analyzed:

- The company's security policy in force
- List of software and hardware assets
- Data classification by use and sensibility
- Phishing tests, manipulation of suspicious e-mails, social engineering hackers
- Analysis and application of passwords
- Analysis of policies, Secure Bring Your Own Device (BYOD)
- Emergency disaster recovery plans in force
- Automated software patches management
- Activated encryption whenever necessary

Based on the collected information, Solo Network's technical and commercial team elaborated a report, where the recommended solution was the M365, the platform that contains a series of benefits regarding security and productivity. Besides the security features, the M365 provided to the client a significant adequacy leap of its environment to the LGPD (Brazilian General Data Protection Law) and the GDPR (*General Data Protection Regulation*)

Currently, after the conclusion on the migration of 1800 users accounts, Gazin benefits from a unified platform which delivered more productivity, security and scalability to the business.

Products and services applied

- Security assessment
- M365 and O365

Before	After
Lack of knowledge of Gazin's IT environment	Environment mapped by Solo Network
Decentralised security policies and procedures	Policies in compliance with security best practices
Lack of knowledge of most requirements of LGPD/ GDPR compliance	First steps in LGPD and GDPR implementation

Customer testimonial

"With the assessment made by Solo, Gazin had an amplified and consolidated vision of the whole IT environment, identifying the improving and updating points. The consultancy performed by the team gave us enough information for decision making for the acquisition of a new technology.

Currently the technology management has become more agile, because we use a simple to manage platform with high scalability. We don't need many suppliers anymore to meet Gazin's business needs."

Ricardo Brito Soares, IT Manager Gazin

ricardo.soares@gazin.com.br

554436638000

Luiz Custodio

Director

55443663-8000

luiz.custodio@gazin.com.br

Supporting Documents Assessment report_Gazin_01.pdf

**** END OF NOMINATION ****